

Subject: Authorization for delivery of test results via PAMFOnline

Dear Doctor:

The Palo Alto Medical Foundation (PAMF) provides an Internet-based service for our patients called PAMFOnline which provides patients access to information from their PAMF electronic health record as well as secure electronic communication with the Foundation. The most popular feature of PAMFOnline is access to test results. In order to make your patients' test results available via PAMFOnline, we need your permission. This letter requests authorization from you to make available, via PAMFOnline, the results of tests ordered by you and completed at PAMF.

Additional details about relevant state regulations appear below.

- For patients who have requested electronic access to their test results, California law (AB 2831) permits providers to comply provided the ordering physician agrees to the request.
- CA Health & Safety Code section 123148 specifically prohibits the electronic posting of the following test results:
 1. HIV antibody test.
 2. Presence of antigens indicating a hepatitis infection.
 3. Abusing the use of drugs.
 4. Tests related to routinely processed tissues, including skin biopsies, Pap smear tests, products of conception and bone marrow aspirations for morphological evaluation, if they reveal a malignancy.

Currently, the results of laboratory, imaging and cardiac lab test ordered by PAMF providers are automatically made available to patients via PAMFOnline after they are reviewed by the ordering provider in our electronic health record system or 10 days after the date the results are completed, whichever comes first. While we do not currently automatically release the results of pulmonary function and some other ancillary tests to patients, these results may be released manually by PAMF staff either upon review or as part of a general release of a patient's historical results.

Please sign and return the enclosed authorization form via U.S. postal mail or fax. This will allow us to fulfill our patients' requests to provide electronic access to their test results. This authorization will remain in effect until revoked in writing by you or PAMF. Unless we receive this signed form you, results will not be made available via PAMFOnline. In addition, it is important to note that agreeing to release results will make all historical results available as well.

If you have any questions, please call me at (650) 565-4415.

Sincerely,

Barbara Love
PAMFOnline Program Manager

Authorization for Electronic Release of Test Results

California law (AB 2831) states that patients may access to their test results electronically “if requested by the patient and if deemed appropriate by the health care professional who requested the test.”

I, _____, **M.D.**, authorize the Palo Alto Medical Foundation
(Please Print Name)

(PAMF), Palo Alto Division to make available via PAMFOnline the results of all tests ordered by me and performed at the PAMF, Palo Alto Division 10 days after the final results become available. This includes the results of lab, radiology, nuclear medicine and cardiac testing as allowed by law. I agree to review the results of all tests ordered by me within 10 days of completion. This authorization will remain in effect until revoked in writing by me or PAMF.

Office Address: _____

Phone: _____ Fax: _____

License _____ UPIN _____ NPI _____

SIGNATURE

DATE

Mail to:

Fax:

Palo Alto Medical Foundation
ATTN: PAMFOnline
P.O. Box 51477
Palo Alto, CA 94301

Palo Alto Medical Foundation
ATTN: PAMFOnline
(650) 565-4431